



Federal Law Enforcement Training Centers (FLETC)

Personnel Emergency Notification System (PENS)

EMERGENCY NOTIFICATION

The FLETC Office of Emergency Management and Continuity can immediately relay critical information concerning disasters, or incidents to personnel on any Training Delivery Point providing real time data and awareness.

CONNECTIVITY

PENS can connect with all DHS components to share alerts.

WEATHER NOTIFICATIONS

PENS is fully integrated into the National Weather Service alerts system and able to distribute messages.

PERSONNEL ACCOUNTABILITY

PENS can register your personal response to prompts following an incident. This feature allows for real-time accountability of staff, students, and contractors in the affected area.



- 1 Scan the QR code or access the website.
- 2 Click Acknowledge for the PENS User Agreement.
- 3 Input your personal email address to serve as your username. Then choose a password and confirm.
- 4 Select the FLETC location and user type. Add your expected departure date from FLETC. Then insert your contact methods.
- 5 Click Register

<https://dhspens.athoc.com/SelfService/FLETCVisitors/Register>

Information

The Federal Law Enforcement Training Centers have replaced the legacy Emergency Notification System (ENS) with the BlackBerry AtHoc global emergency communications platform called the Personnel Emergency Notification System (PENS). This change will help the agency prepare for, respond to, and recover from, critical incidents and emergencies. During an activation, PENS provides two-way, global communications via email, mobile phone (SMS text and voice), and desktop notifications. PENS is available and approved for use on all Government Furnished Equipment (GFE), the mobile application can also be downloaded to your personal phone as well.

PENS alerts come in two categories Initial and Result. The initial category is further broken down into two categories Alert and Accountability. Alert notifications these will be used to notify anyone, anywhere, on any device to keep important safety information flowing. Accountability notifications are designed to quickly and easily account for personnel, these alerts provide real-time visibility into safety and statuses. The other category are situational response alerts, these are centralized approaches that allow FLETC to properly plan, respond, manage, and remediate before and after an incident.